

## SHR Service Team: Team A - Contact Matrix

Primary Contact by Unit/Division				
	Physical Planning & Construction	Physical Plant	Grad Division	ITS
SHR Operations Services				
Timekeeping	Donna Rispoli * 459-2805 <a href="mailto:drispoli@ucsc.edu">drispoli@ucsc.edu</a>  * Non-SHR Staff accepting timesheets for their units	Melody Pahel * 459-5561 <a href="mailto:pahelm@ucsc.edu">pahelm@ucsc.edu</a>  * Non-SHR Staff accepting timesheets for their units	Stephanie Sullivan	Jeff Sullivan
Time & Attendance Systems Student Employment	Beverly Cranford	Beverly Cranford		
SHR Partner Services				
Leave of Absence Workers Comp Consultation Staff Recruitments Compensation Performance Management Policy & Contract Consultation	Jessica Notheis	Jessica Notheis	Nancy Halloran	Maureen McCracken
Primary Contact by Unit/Division				
	Academic Personnel Office Academic Senate Ctr for Teaching Excellence Chancellor/EVC Provosts EEO/AA VPDUE Planning and Budget Police Summer Session	Arboretum OSP VP Academic Affairs VC Research	Fire Services	
SHR Operations Services				
Timekeeping Time & Attendance Systems Student Employment	Lara Criss	Stephanie Sullivan	Jackie Davila	
SHR Partner Services				
Leave of Absence Workers Comp Consultation Staff Recruitments Compensation Performance Management Policy & Contract Consultation	Nancy Halloran			
Primary Contact by Unit/Division				
	EH&S Internal Audit VC BAS/OPA	UBS	Financial Affairs TAPS	
SHR Operations Services				
Timekeeping Time & Attendance Systems Student Employment	Lynne Griffin			
SHR Partner Services				
Leave of Absence Workers Comp Consultation Staff Recruitments Compensation Performance Management Policy & Contract Consultation	Jessica Notheis	Maureen McCracken	Rhonda Rhodes	
Primary Contact by Unit/Division				
	VC University Relation	Ombudsman Staff HR Title IX/Sexual Harassment		
SHR Operations Services				
Timekeeping Time & Attendance Systems Student Employment	Olena Sushko	Jeff Sullivan		
SHR Partner Services				
Leave of Absence Workers Comp Consultation Staff Recruitments Compensation Performance Management Policy & Contract Consultation	Rhonda Rhodes	Shelby Young		

**Mail Stop: SHR-Service Teams****Fax: 831-459-2661****SHR Operations Services Teams 1 & 2****Senior Manager, SHR Operations**Lori Castro      [lcastro@ucsc.edu](mailto:lcastro@ucsc.edu)      831-459-2960**Supervisor, SHR Operations**Robin Gloe      [robinr@ucsc.edu](mailto:robinr@ucsc.edu)      831-459-5788Elvia Moreno      [eomoreno@ucsc.edu](mailto:eomoreno@ucsc.edu)      831-459-2959**Sr. SHR Service Operations Specialist**Beverly Cranford      [bcranfor@ucsc.edu](mailto:bcranfor@ucsc.edu)      831-459-1867Jackie Davila      [jydavila@ucsc.edu](mailto:jydavila@ucsc.edu)      831-459-2221**SHR Service Operations Specialist**Jeff Sullivan      [jjsulliv@ucsc.edu](mailto:jjsulliv@ucsc.edu)      831-459-2715Joraine McKellar      [joraine@ucsc.edu](mailto:joraine@ucsc.edu)      831-459-5595Lara Criss      [lara@ucsc.edu](mailto:lara@ucsc.edu)      831-459-2548Lynne Griffin      [griffin@ucsc.edu](mailto:griffin@ucsc.edu)      831-459-3328

vacant

Olena Sushko      [osushko@ucsc.edu](mailto:osushko@ucsc.edu)      831-459-4785Stan Louie      [sdlouie@ucsc.edu](mailto:sdlouie@ucsc.edu)      831-459-1863Stephanie Sullivan      [stephs@ucsc.edu](mailto:stephs@ucsc.edu)      831-459-3084**SHR Partner Services****Senior Partner**Bill Parro      [wcparro@ucsc.edu](mailto:wcparro@ucsc.edu)      831-459-2861**Senior Personnel Analyst**Nancy Halloran      [halloran@ucsc.edu](mailto:halloran@ucsc.edu)      831-459-4751**HR Partner**Maureen McCracken      [maureenm@ucsc.edu](mailto:maureenm@ucsc.edu)      831-459-5877Jessica Notheis      [jnotheis@ucsc.edu](mailto:jnotheis@ucsc.edu)      831-459-2815Rhonda Rhodes      [rhonda@ucsc.edu](mailto:rhonda@ucsc.edu)      831-459-3469Shelby Young      [syoung@ucsc.edu](mailto:syoung@ucsc.edu)      831-459-2223