Pharmacy locations

Ordering refills
It’s easy to order refills online or by phone. Most refills can be delivered straight to your front door at no extra cost, usually within 10 days.

Online
Just sign up on kp.org, then visit kp.org/pharmacy or download the Kaiser Permanente app to:
• Order most refills 24 hours a day, 7 days a week for home delivery or pickup at a Kaiser Permanente pharmacy
• Check the status of refills
• Research medications and other health topics

By phone
You can also order most refills by calling:
• The number on your prescription label
• Our mail-order number at 1-888-218-6245, 24 hours a day, 7 days a week

Transitioning prescriptions
If you’re a new member, call us at 1-877-795-2473 to transition prescriptions from your current pharmacy to a Kaiser Permanente pharmacy. You can also visit kp.org/newmember and follow a few easy steps.

Information may have changed since printing.
Kaiser Permanente does not discriminate on the basis of age, race, ethnicity, color, national origin, cultural background, ancestry, religion, sex, gender identity, gender expression, sexual orientation, mental status, physical or mental disability, source of payment, genetic information, citizenship, primary language, or immigration status.

Language Assistance Services
English: We provide interpreter services at no cost to you, 24 hours a day, 7 days a week, during all hours of operation. You can have an interpreter help answer your questions about our health care coverage. You can also request materials translated in your language at no cost to you. Just call us at 1-800-464-4000, 24 hours a day, 7 days a week (closed holidays). TTY users call 711.

Spanish: Ofrecemos servicios de traducción al español sin costo alguno para usted durante todo el horario de atención, 24 horas al día, siete días a la semana. Puede contar con la ayuda de un intérprete para responder las preguntas que tenga sobre nuestra cobertura de atención médica. Además, puede solicitar que los materiales se traduzcan a su idioma sin costo alguno. Solo llame al tel. 1-800-788-0616, 24 horas al día, siete días a la semana (cerrado los días festivos). Los usuarios de TTY, deben llamar al 711.

Chinese: 我們每週7天，每天24小時在所有營業時間內免費為您提供口譯服務。您可以請口譯服務回答有關我們健康保險的問題。您也可以免費索取翻譯成您所用語言的資料。我們每週7天，每天24小時均歡迎您打電話 1-800-757-7585 聯繫我們（節假日休息）。聽障及語障專線 (TTY) 使用者請撥 711。

Kaiser Permanente facilities
1 Campbell Medical Offices
2 Gilroy Medical Offices
3 San Jose Medical Center
4 Santa Clara Medical Center
5 NEW Scotts Valley Medical Offices
6 NEW Watsonville Medical Offices

Affiliated pharmacies
• Walgreens store #15108
  To fill new prescriptions (first time only) received at the Santa Cruz Medical Offices.
• Walgreens store #2810
  To fill new prescriptions (first time only) received when discharged from Watsonville Community Hospital after hours or on weekends.
Kaiser Permanente pharmacies in Santa Cruz County

You can fill prescriptions at any Kaiser Permanente pharmacy, including these 2 new locations that opened in 2017.

5 NEW Scotts Valley Medical Offices
5615 Scotts Valley Dr.
Scotts Valley, CA 95066
831-430-2900
Pharmacy hours: Mon–Fri, 9 a.m. to 8 p.m.; Sat and Sun, 10 a.m. to 6 p.m.

6 NEW Watsonville Medical Offices
1931 Main St.
Watsonville, CA 95076
831-768-6700
Pharmacy hours: Mon–Fri, 9:30 a.m. to 5:30 p.m. (closed weekends and holidays)

Kaiser Permanente pharmacies near Santa Cruz County

1 Campbell Medical Offices
220 Hacienda Ave.
Campbell, CA 95008
408-871-6337
Pharmacy hours: Mon–Fri, 8:30 a.m. to 6:30 p.m. (closed weekends and holidays)

2 Gilroy Medical Offices
7520 Arroyo Cir.
Gilroy, CA 95020
408-848-4640
Pharmacy hours: Mon–Fri, 8:45 a.m. to 7:30 p.m.; Fri, 8:45 a.m. to 6 p.m. (closed weekends and holidays)

3 San Jose Medical Center
260 International Cir.
San Jose, CA 95119
408-972-6336
One North Pharmacy hours: Mon–Fri, 8:30 a.m. to 7:30 p.m.; Sat and Sun, 9 a.m. to 6 p.m.

4 Santa Clara Medical Center
710 Lawrence Expwy.
Santa Clara, CA 95051
408-851-1811
First Floor Pharmacy hours: Mon–Fri, 8:30 a.m. to 8 p.m.; weekends and holidays, 9 a.m. to 6 p.m.

If you’re prescribed medication at the Santa Cruz Medical Offices

You may fill new prescriptions, first time only, at this Walgreens location:

A Walgreens Store #15108
201 Front St.
Santa Cruz, CA 95060
831-421-9142
Pharmacy hours: Mon–Fri, 8 a.m. to 9 p.m.; Sat, 9 a.m. to 6 p.m.; Sun, 10 a.m. to 6 p.m.
Refills must be ordered at a Kaiser Permanente pharmacy or by mail.

If you’re discharged after hours or on weekends from Watsonville Community Hospital

You may fill new prescriptions, first time only, at this Walgreens location:

A Walgreens Store #2810
1810 Freedom Blvd.
Fremont, CA 95019
831-768-0183
Pharmacy hours: 24 hours a day, 7 days a week
Refills must be ordered at a Kaiser Permanente pharmacy or by mail.

If you’re discharged during normal business hours you can fill prescriptions at the new Watsonville Medical Offices pharmacy, or any other Kaiser Permanente pharmacy.

NEW Santa Cruz Medical Offices

We’re also excited to open our new Santa Cruz Medical Offices. There are no pharmacy services at this location. To fill your prescriptions, you can visit the pharmacies listed here.