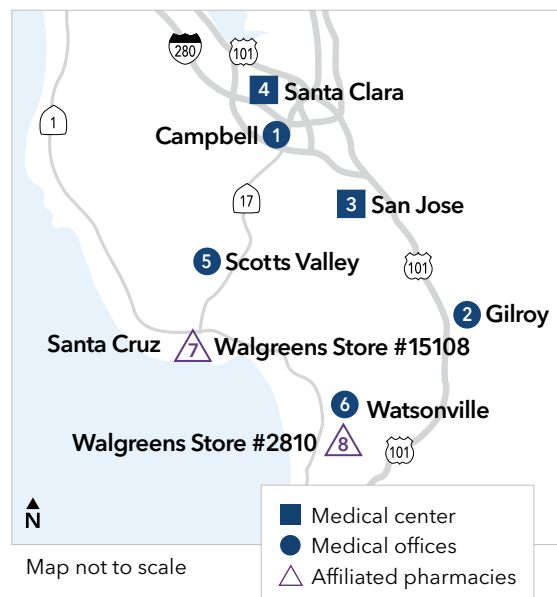


Pharmacy locations



Kaiser Permanente facilities

- 1 Campbell Medical Offices
- 2 Gilroy Medical Offices
- 3 San Jose Medical Center
- 4 Santa Clara Medical Center
- 5 **NEW** Scotts Valley Medical Offices
- 6 **NEW** Watsonville Medical Offices

Affiliated pharmacies

- 7 Walgreens store #15108
To fill new prescriptions (first time only) received at the Santa Cruz Medical Offices.
- 8 Walgreens store #2810
To fill new prescriptions (first time only) received when discharged from Watsonville Community Hospital after hours or on weekends.

Ordering refills

It's easy to order refills online or by phone. Most refills can be delivered straight to your front door at no extra cost, usually within 10 days.

Online

Just sign up on kp.org, then visit kp.org/pharmacy or download the Kaiser Permanente app to:

- Order most refills 24 hours a day, 7 days a week for home delivery or pickup at a Kaiser Permanente pharmacy
- Check the status of refills
- Research medications and other health topics

By phone

You can also order most refills by calling:

- The number on your prescription label
- Our mail-order number at **1-888-218-6245**, 24 hours a day, 7 days a week

Transitioning prescriptions

If you're a new member, call us at **1-877-795-2473** to transition prescriptions from your current pharmacy to a Kaiser Permanente pharmacy. You can also visit kp.org/newmember and follow a few easy steps.

Information may have changed since printing.

Kaiser Permanente does not discriminate on the basis of age, race, ethnicity, color, national origin, cultural background, ancestry, religion, sex, gender identity, gender expression, sexual orientation, marital status, physical or mental disability, source of payment, genetic information, citizenship, primary language, or immigration status.

Language Assistance Services

English: We provide interpreter services at no cost to you, 24 hours a day, 7 days a week, during all hours of operation. You can have an interpreter help answer your questions about our health care coverage. You can also request materials translated in your language at no cost to you. Just call us at **1-800-464-4000**, 24 hours a day, 7 days a week (closed holidays). TTY users call **711**.

Spanish: Ofrecemos servicios de traducción al español sin costo alguno para usted durante todo el horario de atención, 24 horas al día, siete días a la semana. Puede contar con la ayuda de un intérprete para responder las preguntas que tenga sobre nuestra cobertura de atención médica. Además, puede solicitar que los materiales se traduzcan a su idioma sin costo alguno. Solo llame al tel: **1-800-788-0616**, 24 horas al día, siete días a la semana (cerrado los días festivos). Los usuarios de TTY, deben llamar al **711**.

Chinese: 我們每週7天，每天24小時在所有營業時間內免費為您提供口譯服務。您可以請口譯員協助回答有關我們健康保險的問題。您也可以免費索取翻譯成您所用語言的資料。我們每週7天，每天24小時均歡迎您打電話 **1-800-757-7585** 前來聯絡（節假日休息）。聽障及語障專線 (TTY) 使用者請撥 **711**。

Pharmacy services for Santa Cruz County

Kaiser Permanente members



More ways to get the prescriptions you need – right here in Santa Cruz County.

Filling prescriptions

Kaiser Permanente pharmacies in Santa Cruz County

You can fill prescriptions at any Kaiser Permanente pharmacy, including these 2 new locations that opened in 2017.

5 **NEW** Scotts Valley Medical Offices

5615 Scotts Valley Dr.
Scotts Valley, CA 95066

831-430-2900

Pharmacy hours:

Mon-Fri, 9 a.m. to 8 p.m.;
Sat and Sun, 10 a.m. to 6 p.m.

6 **NEW** Watsonville Medical Offices

1931 Main St.
Watsonville, CA 95076

831-768-6700

Pharmacy hours:

Mon-Fri, 9:30 a.m. to 5:30 p.m.
(closed weekends and holidays)

NEW Santa Cruz Medical Offices

We're also excited to open our new Santa Cruz Medical Offices. There are no pharmacy services at this location. To fill your prescriptions, you can visit the pharmacies listed here.

Kaiser Permanente pharmacies near Santa Cruz County

1 **Campbell Medical Offices**

220 Hacienda Ave.
Campbell, CA 95008

408-871-6337

Pharmacy hours:

Mon-Fri, 8:30 a.m. to 6:30 p.m.
(closed weekends and holidays)

2 **Gilroy Medical Offices**

7520 Arroyo Cir.
Gilroy, CA 95020

408-848-4640

Pharmacy hours:

Mon-Thu, 8:45 a.m. to 7:30 p.m.;
Fri, 8:45 a.m. to 6 p.m. (closed weekends
and holidays)

3 **San Jose Medical Center**

260 International Cir.
San Jose, CA 95119

408-972-6336

One North Pharmacy hours:

Mon-Fri, 8:30 a.m. to 7:30 p.m.;
Sat and Sun, 9 a.m. to 6 p.m.

4 **Santa Clara Medical Center**

710 Lawrence Expwy.
Santa Clara, CA 95051

408-851-1811

First Floor Pharmacy hours:

Mon-Fri, 8:30 a.m. to 8 p.m.; weekends
and holidays, 9 a.m. to 6 p.m.

If you're prescribed medication at the Santa Cruz Medical Offices

You may fill new prescriptions, first time only, at this Walgreens location:

7 **Walgreens Store #15108**

201 Front St.
Santa Cruz, CA 95060

831-421-9142

Pharmacy hours:

Mon-Fri, 8 a.m. to 9 p.m.; Sat, 9 a.m. to 6 p.m.;
Sun, 10 a.m. to 6 p.m.

Refills must be ordered at a Kaiser Permanente pharmacy or by mail.

If you're prescribed medication and discharged after hours or on weekends from Watsonville Community Hospital

You may fill new prescriptions, first time only, at this Walgreens location:

8 **Walgreens Store #2810**

1810 Freedom Blvd.
Freedom, CA 95019

831-768-0183

Pharmacy hours:

24 hours a day, 7 days a week

Refills must be ordered at a Kaiser Permanente pharmacy or by mail.

If you're discharged during normal business hours you can fill prescriptions at the new Watsonville Medical Offices pharmacy, or any other Kaiser Permanente pharmacy.

