Pharmacy locations

- San Jose
- Santa Clara
- Campbell
- Soledad
- Scotts Valley
- Santa Cruz
- Watsonville
- Gilroy

Ordering refills
You can order most refills online or by phone - it’s easy! And these refills can be mailed straight to your front door at no extra cost, usually within 10 days.

Online
Just sign up on kp.org, then visit kp.org/pharmacy or download the Kaiser Permanente app to:
• Order refills 24 hours a day, 7 days a week for home delivery or pickup at a Kaiser Permanente pharmacy
• Check the status of refills
• Research medications and other health topics

By phone
You can also order most refills by calling:
• The number on your prescription label
• Our mail-order number at 1-888-218-6245, 24 hours a day, 7 days a week

Information may have changed since printing.

Language Assistance Services
Kaiser Permanente does not discriminate on the basis of age, race, ethnicity, color, national origin, cultural background, ancestry, religion, sex, gender identity, gender expression, sexual orientation, marital status, physical or mental disability, source of payment, genetic information, citizenship, primary language, or immigration status.

Language assistance is available at no cost to you, 24 hours a day, 7 days a week. You can request interpreter services, materials translated into your language, or in alternative formats. Just call us at 1-800-464-4000, 24 hours a day, 7 days a week (closed holidays). TTY users call 711.

Spanish: Contamos con asistencia de idiomas sin costo alguno para usted 24 horas al día, 7 días a la semana. Puede solicitar los servicios de un intérprete, que los materiales se traduzcan a su idioma o en formatos alternativos. Solo llame al 1-800-788-0616, 24 horas al día, 7 días a la semana (cerrado los días festivos). Los usuarios de TTY, deben llamar al 711.

Chinese: 您每週 7 天,每天 24 小時均可獲得免費語言協助。您可以申請口譯服務、要求將資料翻譯成您所用語言或轉換為其他格式。我們每週 7 天,每天 24 小時均歡迎您打電話 1-800-757-7585 (前來諮詢節假日 休息), 障礙及語障專線 (TTY) 使用者請撥 711。
Filling prescriptions

Kaiser Permanente pharmacies in Santa Cruz County
You can fill prescriptions at any Kaiser Permanente pharmacy, including these 2 locations that opened in 2017.

1. Scotts Valley Medical Offices
   5615 Scotts Valley Dr.
   Scotts Valley, CA 95066
   Phone: 831-430-2900
   Fax: 831-430-2714
   Pharmacy hours:
   Mon-Fri, 8:30 a.m. to 6:30 p.m.
   (closed weekends and holidays)

2. Watsonville Medical Offices
   1931 Main St.
   Watsonville, CA 95076
   Phone: 831-768-6700
   Fax: 831-768-6705
   Pharmacy hours:
   Mon-Fri, 9:30 a.m. to 5:30 p.m.
   (closed weekends and holidays)

3. Santa Cruz Medical Offices
   There are no pharmacy services at this location. To fill your prescriptions, you can visit the pharmacies listed here.

Kaiser Permanente pharmacies near Santa Cruz County

1. Campbell Medical Offices
   220 Hacienda Ave.
   Campbell, CA 95008
   408-871-6337
   Pharmacy hours:
   Mon-Fri, 8:30 a.m. to 6:30 p.m.
   (closed weekends and holidays)

2. Gilroy Medical Offices
   7520 Arroyo Cir.
   Gilroy, CA 95020
   408-848-4640
   Pharmacy hours:
   Mon-Thur, 8:45 a.m. to 7:30 p.m.;
   Fri, 8:45 a.m. to 6 p.m.
   (closed weekends and holidays)

3. San Jose Medical Center
   260 International Cir.
   San Jose, CA 95119
   408-972-6336
   Building 4 Pharmacy hours:
   Mon-Fri, 8:30 a.m. to 7:30 p.m.;
   Sat and Sun, 9 a.m. to 6 p.m.

4. Santa Clara Medical Center
   710 Lawrence Expwy.
   Santa Clara, CA 95051
   408-851-1811
   First Floor Pharmacy hours:
   Mon-Fri, 8:30 a.m. to 8 p.m.;
   weekends and holidays,
   9 a.m. to 6 p.m.

New members
If you’re new to Kaiser Permanente, please call our Appointment and Advice line at 831-430-2740 to choose a primary care doctor and make an appointment. Then call one of the phone numbers below to talk to our local primary care clinical pharmacist about your medications. Our pharmacist will help you manage your prescriptions and care for any chronic conditions.

Primary care clinical pharmacists:
- Santa Cruz ....... 831-425-4089
- Scotts Valley ...... 831-430-2755
- Watsonville....... 831-768-6717

Transitioning prescriptions
The fastest way to transition your current prescriptions is to fax a request to your local Kaiser Permanente pharmacy:
- Scotts Valley ...... 831-430-2714
- Watsonville....... 831-768-6705

When you send the fax, include the following information:
- Your name and medical record number
- The name and dosage of your medication
- The name and phone number of your previous pharmacy

You can also transition prescriptions by calling 1-877-795-2473 or visiting kp.org/newmember.